

PRIVACY INFORMATION FOR LEDVANCE DALI CONTROL

As of September 2024

This privacy information will inform you about how you can process your personal data when using the LEDVANCE DALI CONTROL Mobile App to control one of the Compatible Control Units (i.e. FLEX CU FLUSH MOUNT DALI-2 TW, FLEX CU DALI-2 TW, FLEX CU RTC DALI-2 HCL TW) (hereinafter “the Product”)
(Data Processing)

CONTACT INFORMATION

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NAME AND ADDRESS OF THE DATA PROTECTION OFFICER

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DATA PROCESSING WHEN USING THE LEDVANCE DALI CONTROL

The personal data provided by you using the LEDVANCE DALI CONTROL will be processed on your own responsibility. The personal data will be processed and stored locally in the Product and/or locally in the app of the respective mobile device. LEDVANCE has no access to your data.

YOUR OBLIGATION IN THE EVENT OF “RETURN TO MANUFACTURER”

If you return the Product to LEDVANCE, you are responsible to back up any confidential, private, personal or other information stored in the Product and to delete such information from the Product prior to the return of the Product. With the return of the Product you authorize LEDVANCE to transfer the Product to the LEDVANCE service center in other countries for maintenance.

REQUIRED PERSONAL DATA

The LEDVANCE DALI CONTROL Mobile App provides certain functionalities to control the Product.

Therefore, the following personal data is required and stored locally in the Product - LEDVANCE has no access to this data:

- App-ID (randomly assigned by the LEDVANCE DALI CONTROL Mobile App ID)
- Date/Time (for the calculation of local sunrise and sunset for BIOLUX Applications)
- Settings made (each change of settings is transferred directly to the Product)

When activating the product or after a manual reset, you can optionally assign a password to restrict access to the settings you have made. The password is saved in the LEDVANCE DALI CONTROL Mobile App and in the respective product.

The password is automatically deleted from the product when you manually reset the product.

WHY ARE YOU REQUIRED TO ENTER PERSONAL DATA

The purpose of entering your personal data when you connect to the Product is to use all features of the Product.

STORAGE PERIOD

Your Personal Data will be stored in the Product until you overwrite or delete the information yourself. To delete all data, you can also deinstall the LEDVANCE DALI CONTROL App from your Mobile Device.

LEDVANCE does not have access to the data in the Product or the app of the respective mobile device, and therefore we cannot delete your data for you. If you need help performing a manual reset, please contact via contact@ledvance.com